

Norfolk Homeless Consortium
Committee: Healthcare
Date: November 8, 2007

Attendees:

Haisezetter Hines, Park Place Med Ctr
Barbara Willis, Park Place Med Ctr
Linda Williams, Park Place Medical Center
Claudia Gooch, The Planning Council
Julie Dixon, The Planning Council

Clara Smith Gosnold Apartments
Dr. Subir Vij, Park Place Med Ctr
Dr. Larry Ryan, Salvation Army
Marge House, For Kids
Dr. Valerie Stallings, Public Health Dept

I. Agenda Items

- Update on time slots / appointment availability for HCH patients at PPMC
- Transportation Update
- Medication Assistance Update
- Other business

II. Key Decisions/Action Items

- Park Place Medical Center now has several slots open everyday (Monday through Saturday) for 'same day appointments'. Case managers / agencies need to call at 8:00 am to see if they can get their patients in for these appointments. They are not specific to homeless; they are open to the general public. New patients need to spend time doing triage, medical history, etc. with Linda Williams but established patients can come in on a 'walk-in' basis. IDs and referral forms are still required for all. Set up the appointment by calling the front desk and identifying it's for a homeless patient. This system should allow for every patient to be seen within a week at most.
- In addition, the clinic has extended hours. They are: Tues & Thurs til 8:00 pm and 1st & 3rd Saturdays from 8:30 am til 12:30 pm.
- The PPMC is best suited for addressing chronic illnesses and conducting primary care visits such as physicals, etc. but patients with acute illnesses should still be referred to urgent care or the hospital ER.
- Medication Assistance Program Update for October: 62 referrals; 55 picked up. 108 prescriptions filled.

III. Additional business

- Salvation Army (in conjunction with the Public Health Dept) is offering free flu shots on November 19th: 8:00 – Breakfast; 9:00 – flu shots. All are welcome at

the 19th Street site. A van can also be provided to pick up clients from shelters if needed.

- November 20 – a podiatry clinic will be held at the Salvation Army 19th Street site. 8:00 – Breakfast; 9:00 – podiatry clinic. All are welcome.
- The evacuation plan directs the staff of the Norfolk Public Health Dept to Richmond if a Category 4 or 5 disaster strikes. Dr. Stallings asks that volunteers considering joining the Medical Reserve Corps to help in case of emergency and anyone can volunteer (all positions are needed.) Dr. Stallings will attend a future NHC meeting to discuss this further.
- The shift of services / patients to PPMC from DePaul hospital has gone smoothly so far although evening hours often have 'no show' patients. 3 EVMS residents are helping and Dr. Vij is attending.
- NCSB has moved in next door to PPMC and it was suggested to invite them to present at a NHC meeting about their services.
- Transportation for clients will be discussed at the next meeting since the ACCESS vans can pick up from locations other than just St. Columba and Union Mission and on other days besides Thursdays.

IV. Upcoming Meetings

- **January TBD, Gosnold Apartments**