

Norfolk Homeless Consortium
Committee: Healthcare
Date: April 2, 2008

Attendees:

Yvonne Price, Park Place Med Ctr
Sue Baynes, Portsmouth CHC
Tramaine Jones, Park Place Med Ctr
Julie Dixon, The Planning Council
Alicia Mathews, St. Columba
Larry Ryan, Salvation Army
Barbara Willis, Portsmouth CHC
Latresa Maxie, Union Mission

Clara Smith Gosnold Apartments
Haisezetter Hines, Park Place Med Ctr
Claudia Gooch, The Planning Council
Dr. Subir Vij, Park Place Med Ctr
Mary Pruden, Norfolk Health Dept
Tanya Riddick, Portsmouth CHC
Shelby Gorham, Norfolk CSB
Linda Jones, Union Mission

I. Agenda Items

- Presentation: Crisis Stabilization Program, Shelby Gorham, Norfolk CSB
- Updates and changes in services at PPMC (appointments, hours, outreach, # patients seen vs scheduled, etc.)
- Transportation Update / Scheduling
- Medication Assistance Update
- Other business

II. Key Decisions/Action Items

- The Crisis Stabilization Program opened in December and is a 9-bed unit on Tidewater Drive that provides short-term mental health services on a voluntary basis for individuals with a major mental illness diagnosis. They can stay up to 15 days and have a co-occurring disorder such as substance abuse. Clients can be from other cities around Hampton Roads as it is a regional program. Other area programs that receive funding to assist with mental health services are Maryview, Virginia Beach Psychiatric Hospital and Riverside Hospital. They all are part of the Reinvestment Project which was created to offset the loss of beds at Va State Psychiatric Hospital by moving clients back into the community to be closer to their families and local resources. The number to inquire about accessing the program is 664-6679. The number for CSB's Emergency Services Dept is 664-7690 and both operate 24 hours.
- PPMC reached 92% of its goal to see 40 new patients in March. This is a big improvement towards their goal of 57 total new patients from Norfolk and Portsmouth.
- ID cards are not required to be seen at PPMC; however, Social Security numbers are. But if a patient comes in with completed referral forms from the provider that includes the patient's SSN, PPMC will accept that in place of an actual SSN card.
- Because the 3 spaces on the ACCESS van each week have not been filled for over a month, PPMC is proposing that Yvonne be the coordinator for these

Thursday afternoon slots and any homeless provider agency that wants to use one should call her at 232-1196 (cell), state the patient's name and pick-up site and Yvonne will forward the information on to Bell McHugh at ACCESS. This opens up pick-up sites to all agencies around Norfolk and replaces the alternating schedule that is in place now for St. Columba and Union Mission. *This is to be confirmed with ACCESS and will be discussed more at the next NHC meeting.*

- The 10:00 slots available in March were utilized only 7 times. These slots are meant for patients who need more acute care and providers should call by 3:00 the previous day to reserve the slot and request a pick up (if needed.) Providers that call after 3:00 will most likely have to arrange transportation for their client themselves. PPMC has confirmed that this slot will remain open for homeless clients only and can be for new or established patients.
- The Medication Assistance Program (MAP) at St. Columba had 41 referrals in February and 71 prescriptions were filled. Alicia is forecasting that program money will run out sometime in April or May. She is searching for replacement and / or gap funding to continue the program as it will be a huge loss to our continuum if it disappears. PPMC stated that the PICH central-fill pharmacy is again running and they can access it for a \$4.00 co-pay per prescription. Department of Human Services also has a program to pay up to \$75.00 for clients' medication but there are eligibility requirements that have to be met (regarding income, etc.) Julie will check if anyone from PICH is willing to present their program to the HC Committee.

III. Additional business

- PPMC and ACCESS are launching the opening of a clinic in April to serve Transgender individuals. The clinic will operate on Fridays from 1:00 – 5:00 and provide HIV testing, education and counseling as well as other services. Referrals to the program must be from ACCESS (640-0929). This is the second clinic in the state of this type and is modeled after one in Richmond.
- Tanya Riddick has joined the Portsmouth Community Health Center and is the Case Manager for the HCH program. They are currently ramping up to see more homeless clients there.
- DePaul Medical Center has hired the two life coaches and they will be invited to attend the health care committee meetings.
- Latresa Maxie has joined the Union Mission and is managing their new Wellness Program that coordinates services for both the men's and women's sides, as well as provides on-site health education opportunities.

IV. Upcoming Meetings

- **May 7 – 10:00 AM, Park Place Medical Center Boardroom (3415 Granby St.)**
- **June 4 – 10:00 AM, Gosnold Apartments**

*Meetings are held on the first Wednesday of each month in the Boardroom of Gosnold Apartments: 2425 Gosnold Avenue, Norfolk